From: DPA EIS Helpdesk
Sent: Thursday, October 11, 2001 11:59 AM
To: ALL DPA Statewide Staff
Subject: Refuse Cash Case Processing

BROADCAST TO ALL DPA STAFF
FROM SYSTEMS OPERATIONS AND THE FOOD STAMP POLICY UNIT

It has come to our attention that Food Stamp benefits are not calculated correctly in EIS when Refuse Cash cases are budgeted prospectively. Refuse Cash cases did process correctly under Retrospective Budgeting.

A work request has been submitted to correct this problem but in the meantime, please process your cases as follows:

- Update all resource and income screens
- Access the FSAD screen to authorize FS benefits (AF and AP codes are not on the UNIN screen), then
- Access the TAPD or APAS screen to authorize the Refused Cash benefit.

If you are not working the current system month, you will need to repeat these steps for each benefit month for which the cash is refused up to and including the current system month.

REMEMBER: If you set up a case for Refused Cash in the current system month, it will roll as Refused Cash until you stop it or the Review Due Date is reached.

If you have any system related questions, please contact the Help Desk at DPA EIS Helpdesk or EISHELPDESK@health.state.ak.us. If you have Food Stamp policy questions, please contact Joan Chase at Joan_Chase@health.state.ak.us.